

SCHEDULE OF FEES

Home Care Services



NDIS – National TTP Provider Rates

Effective from 1 July 2025

Service	Service availability	Rates per hour (ex GST)
Access Community Social And Rec Activities– Standard	Monday – Friday Daytime	\$70.23
	Monday – Friday Evening	\$77.38
	Saturday	\$98.83
	Sunday	\$127.43
	Public Holiday	\$156.03
Access Community Social And Rec Activities– High Intensity	Monday – Friday Daytime	\$75.98
	Monday – Friday Evening	\$83.72
	Saturday	\$106.93
	Sunday	\$137.87
	Public Holiday	\$168.81
Assistance With Self-Care Activities– Standard	Monday – Friday Daytime	\$70.23
	Monday – Friday Evening	\$77.38
	Saturday	\$98.83
	Sunday	\$127.43
	Public Holiday	\$156.03
Assistance With Self-Care Activities– High Intensity	Monday – Friday Daytime	\$75.98
	Monday – Friday Evening	\$83.72



Mercy Health

Care first

	Saturday	\$106.93
	Sunday	\$137.83
	Public Holiday	\$168.81
House Cleaning And Other Household Activities	Monday – Friday Daytime	\$58.03

Full price guide and support catalogue available at
<https://www.ndis.gov.au/providers/pricing-arrangements>

Terms and Conditions

1. A minimum of one hour per engagement applies for access community social and rec and assistance with self-care activities.
2. Service rates are quoted excluding GST. GST is charged at a rate of 10% where applicable.
3. Where staff are required to transport clients in the staff's vehicle or perform tasks whilst client is not accompanying (eg. Shopping), travel will be charged at \$1.00 per kilometre.
4. Cancellations: In accordance with the NDIS price guide short notice cancellations can be charged at 100% of the agreed fee associated with the activity from the participants plan. The price guide defines a short notice cancellation as:
 - The participant does not show up for a scheduled support within a reasonable time, or is not present at the agreed place and within a reasonable time when the provider is travelling to deliver the support; or
 - The participant has given less than two (2) clear business days' notice for a support that meets both of the following conditions:
 - the support is less than 8 hours continuous duration; AND
 - the agreed total price for the support is less than \$1000; or
 - has given less than five (5) clear business days' notice for any other support.
5. Mercy Health may vary fees in accordance with NDIS price guide set by the NDIA.
6. Gazetted public holidays may be substituted for another day under state or territory law.

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home-care.mercyhealth.com.au